

# Your System's Annual Health Check-up

A Guide to Periodic Evaluation for Continued Computerized System Validation

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Just like an annual physical, a periodic review ensures your critical systems remain healthy, compliant, and in a validated state throughout their operational life.



# The Goals of a Good Check-up



## 1. Provide Independent Assurance

Confirm to process owners and management that system controls are in place, functioning correctly, and maintaining the system's validation status.



## 2. Identify and Improve

Pinpoint controls that are not working effectively and help eliminate weaknesses, improving the health of not just one system, but potentially all systems in a facility.

# Who is Your System's Doctor?

## The Anatomy of an Effective Reviewer



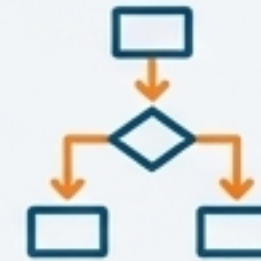
**Independent & Competent:**  
Must be impartial and knowledgeable to ensure an objective review.



**Regulatory Fluency:**  
Deep knowledge of current GMP regulations and guidance documents.



**Technical Experience:**  
Hands-on experience with computerized systems to know "where bad practices could occur."



**Procedural Understanding:**  
Firm grasp of the company's own procedures for validation and operation.



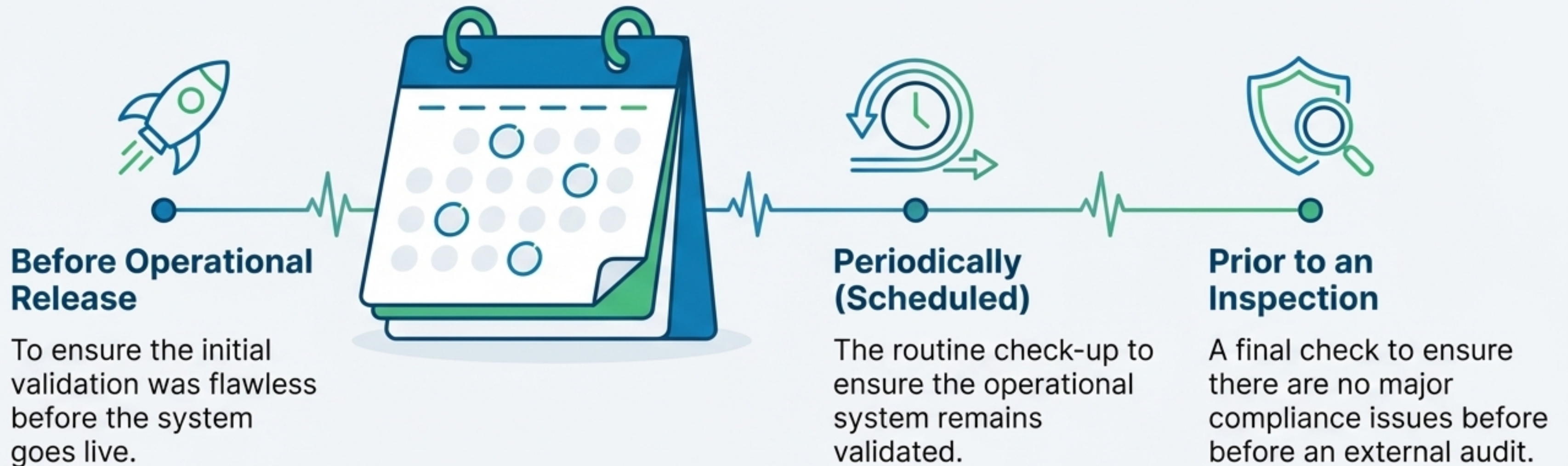
**Open & Flexible Approach:**  
Understands there are many ways to be in control and remain compliant.



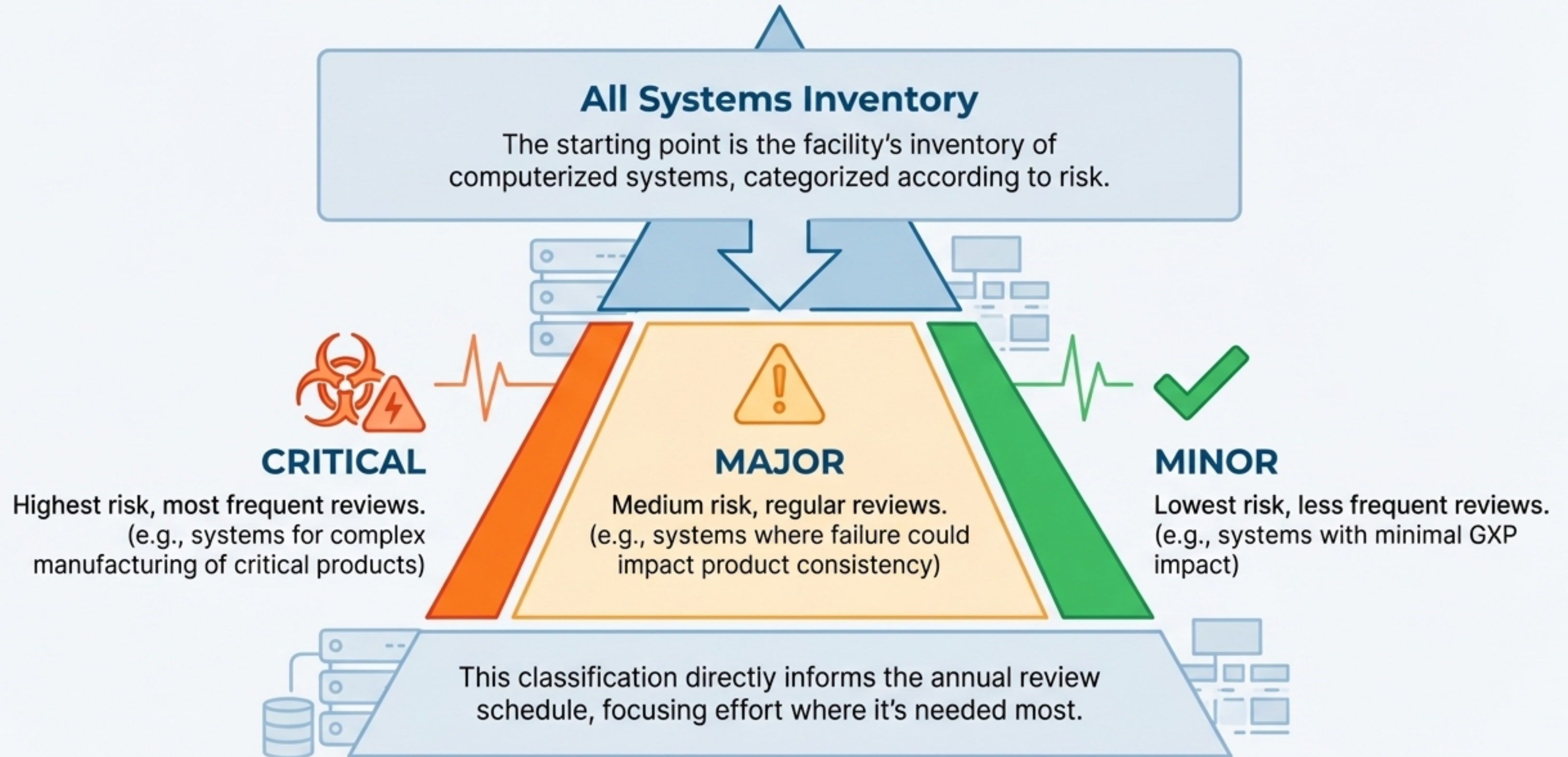
**Strong Interpersonal Skills:**  
Able to ask pertinent questions and persuade others to improve.

# Scheduling the Appointment: When to Perform a Review

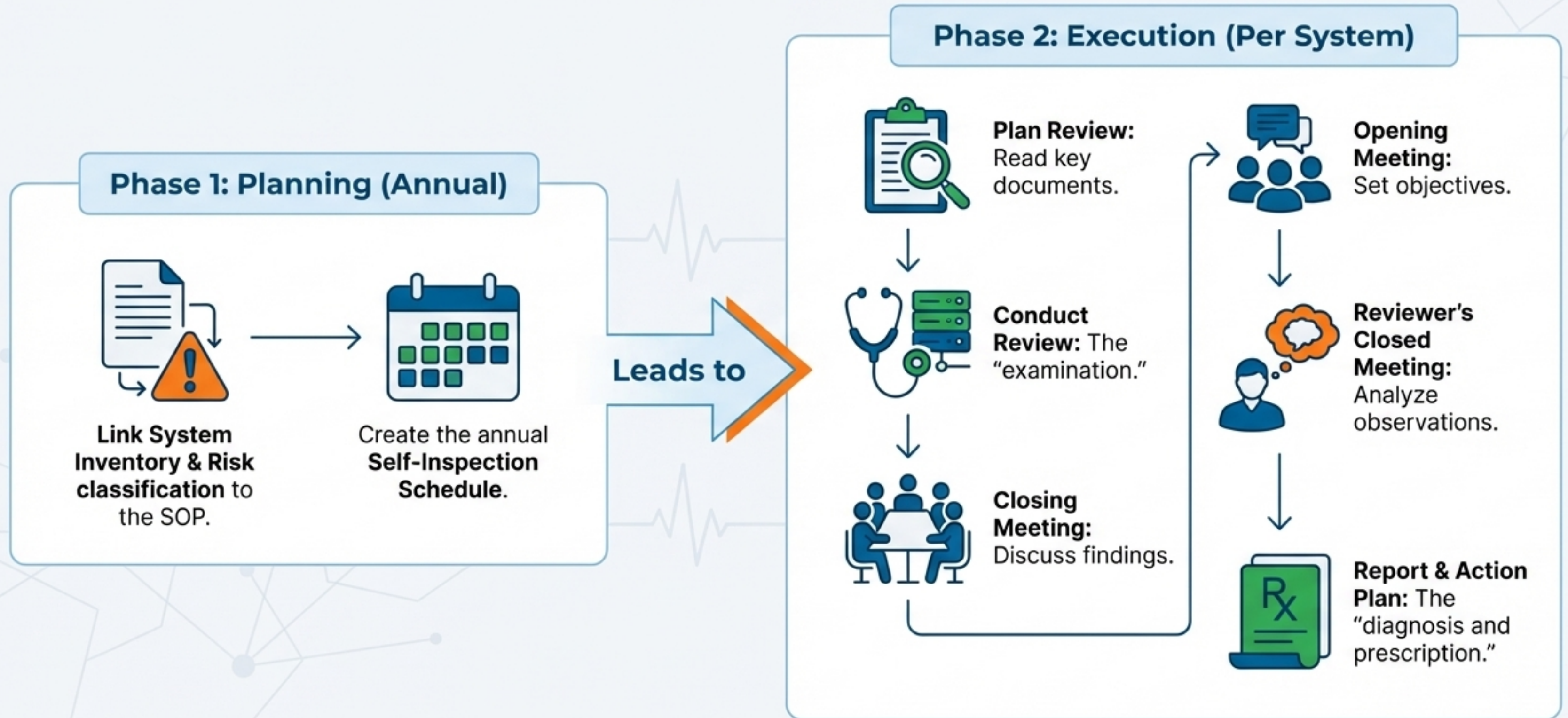
*The frequency of the periodic review is based upon the criticality of the computerized system. Critical systems require more frequent reviews than lower-risk systems.*



# Patient Triage: How Critical Is Your System?



# The Health Check-up Process Map



# Choosing the Right Examination



## Horizontal Review (The General Wellness Check)

**Scope:** Covers all areas of the system, but at a low depth.

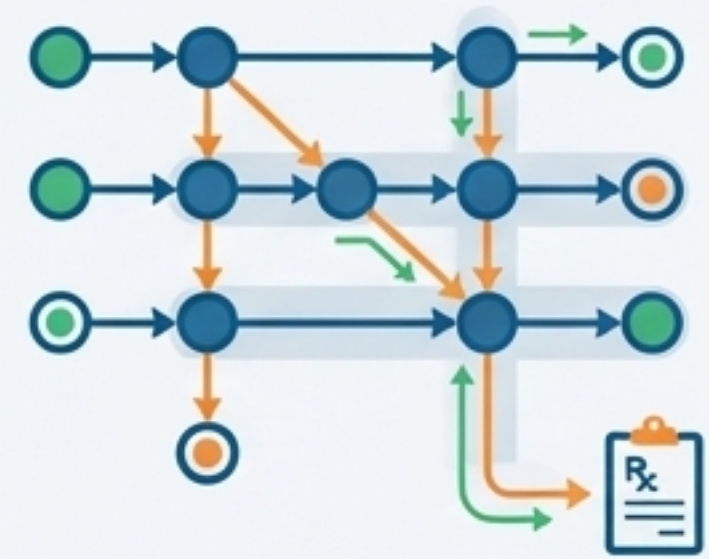
**Best For:** First-time reviews or when time is limited. Gives confidence that major requisites are in place.



## Vertical Review (The Specialist Consultation)

**Scope:** A narrow perspective on one or more areas, but in great detail.

**Example:** A deep-dive into the change control procedure and every change request for the system.



## Diagonal Review (The Full Diagnostic)

**Scope:** A mix of horizontal and vertical. Confirms major elements are in place AND that they operate and integrate correctly.

**Example:** Tracing a user requirement all the way through the life cycle to a specific test script and back again.

# Reviewing the Patient's History

## Preparatory Reading Before a Periodic Review

To understand the system's history and intended state, the reviewer must read these key documents before the on-site review begins:



**Key Insight:** This checks the quality of the validation by comparing what was promised versus what was delivered.

# The Examination in Detail

## IT Department Involvement:

For networked systems, review IT procedures like backup, recovery, and change control. Verify that practice matches the procedures.



## Opening Meeting:

Introductions and a clear statement of the review's aims. Department head attendance is critical.



## Periodic Review

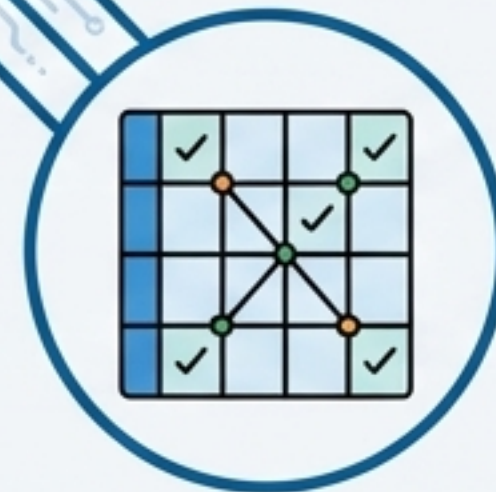


**Operational Review:** Go to the operational area. Talk to users. Review training records, SOPs, and system security in practice.



## Review of Last Validation:

Assess the quality of the most recent validation effort, using the traceability matrix as a key tool.



# From Examination to Diagnosis

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## The Reviewer's Closed Meeting (The Consultation)



- A private session for the reviewer to analyze all notes and documents.
- This is where observations are classified into formal findings or non-compliances.
- All major issues are prepared for the closing discussion.



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## The Closing Meeting (Presenting the Diagnosis)



- Initial findings are presented and discussed with the full team.
- **No Surprises Rule:** All major findings must be covered face-to-face so nothing in the final report is unexpected.
- Findings are based on objective evidence (e.g., non-compliance with a specific procedure or regulation).

# Understanding the Diagnosis: A Severity Scale for Findings



**CRITICAL (Rank 4)** A deficiency with a significant risk of producing a harmful product or that could result in regulatory action.



**MAJOR (Rank 3)** A system-based deviation that could produce a non-compliant product or indicates a major deviation from GXP.



**MODERATE (Rank 2)** A small impact on data or product quality. A single GXP deviation that is not system-based. A procedure is not followed.



**MINOR (Rank 1)** Does not impact data quality, product quality, or patient safety.

# The Prescription: Your Action Plan for System Health

The formal outcome of the review is a two-part deliverable:

## 1. The Periodic Review Report

- A draft is issued for comments.
- The final report contains all observations and classified findings.

## 2. The Corrective and Preventative Action (CAPA) Plan

- The process owner completes the plan to address all moderate, major, and critical findings.
- These actions are implemented and monitored, ready for the next scheduled check-up.

The goal is not just to find problems, but to create a clear, actionable path to a healthier, more robust system.

